

**February 18, 2011**

**City Water Connection Incentive Program**

Have you been waiting for just the right time to connect to the City's water system? What better way to begin the new year than with the assurance of clean, safe, reliable drinking water for you and your family.

The Palm Bay City Council has approved a Water Connection Incentive Program. This pilot program makes connecting to City water easier than ever before. Now homeowners connecting to City water can also elect to have qualified City personnel provide **full** water service connection (includes a 90-day parts and labor warranty). For no additional charge, we will install the water distribution pipe from the City's water meter to your home.\* To take advantage of this limited-time offer and have your home connected to the municipal water system, follow the simple steps below:

1. Complete a Utilities Service Application.
2. Provide a \$100 *refundable* deposit with your application or select to have a \$5 credit screening conducted to determine if your deposit may be waived or lowered.
3. Pay or finance connection charges (Main Line Extension Charge, Capital Connection Charge, and Meter Installation Fee). No credit check is required if you choose to finance these charges through the City.
4. Review the enclosed Water Connection Incentive Agreement. At the time of application, you will be required to execute the Incentive Agreement and complete a Permit Application in the presence of a Notary Public. Please be prepared to indicate the location of your home's shut-off valve.
5. **Get Connected!!** A work order will be issued and your connection to the City's water system will be scheduled. Depending on workload, utility crews are typically able to make connection within 2 – 3 weeks following the submission of your application.

Enclosed you will find the necessary forms and details that you will need to get started. Simply fill out the information and return it to our Utilities Customer Service Office located within City Hall at 120 Malabar Road SE, Palm Bay, FL 32907.

We hope you will take advantage of our Water Connection Incentive Program before it ends on October 10, 2011. If you have any questions or need more information please visit our web site at [www.pbud.org](http://www.pbud.org), or you may contact us at (321) 952-3420 or 1-800-952-3420 (out-of-area residents only).

Jason Yarborough, ICMA-CM  
Utilities Director

**Enclosures:**

Brochure  
Residential Service Application  
Water Connection Incentive Agreement

*\*During the incentive program, there will be no cost to the customer for this service up to the maximum length of 75 feet of water distribution pipe. If the length of the line exceeds 75 feet, a unit cost of \$5.59/foot will be applied to the remaining footage.*