



PALM BAY UTILITIES DEPARTMENT

## NEWS RELEASE

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FOR IMMEDIATE RELEASE

### **City of Palm Bay Utilities Department Recognized For Excellence**

Henderson, Nev. – The Association of Metropolitan Water Agencies (AMWA) has honored 13 public drinking water systems with its top utility management awards on October 26 in ceremonies at its 2010 Annual Meeting in Henderson, Nevada. Seven systems received Platinum Awards for Utility Excellence and six systems were presented Gold Awards for Exceptional Utility Performance. The City of Palm Bay Utilities Department was recognized for excellence and is the recipient of a Gold Award. The awards recognize outstanding achievement in implementing the nationally recognized Attributes of Effectively Managed Water Sector Utilities.

Winners of the 2010 AMWA Platinum Awards for Utility Excellence are:

Austin Water Utility (Texas)  
City of Bellevue Utilities (Washington)  
City of Boca Raton Utility Services (Florida)  
El Paso Water Utilities (Texas)  
City of Glendale Utilities (Arizona)  
Department of Utility Services, City of Henderson (Nevada)  
Newport News Waterworks (Virginia)

Gold Awards for Exceptional Utility Performance were presented to:

Anaheim Public Utilities (California)  
Louisville Water Company (Kentucky)  
Palm Bay Utilities Department (Florida)  
San Antonio Water System (Texas)  
San Diego County Water Authority (California)  
Western Virginia Water Authority

“AMWA’s 2010 award winners are industry pace-setters, where forward-looking managers and committed workforces create sustainable utilities providing high quality, affordable water and responsive customer service, while protecting the environment,” said AMWA President James

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McDaniel, Senior Assistant General Manager, Los Angeles Department of Water and Power. “The communities served by these award winners should be proud of the accomplishments of their exceptionally well-managed public utilities.”

The Attributes of Effectively Managed Water Sector Utilities are industry standards and cover utility performance in areas of product quality, customer satisfaction, employee and leadership development, operational optimization, financial viability, infrastructure stability, operational resiliency, community sustainability, water resource adequacy, and stakeholder understanding and support.

Palm Bay Utilities Department’s Environmental Management System is known as GreenWay, and the Department was the first water and wastewater utility in the state of Florida to receive certification under the internationally recognized ISO 14001:2004 environmental standard. The department achieved a 31 percent reduction in energy use for its water treatment plants from the base year of 2007 through the first quarter of 2010. The utility has been recognized recently with a number of state and regional awards, including the 2010 Outstanding Membrane Plant Award, 2009 Finalist for the Sustainable Florida Best Practice Award, the 2009 Plant Operation Excellence Award and the 2008 Water Distribution System Award.

AMWA ([www.amwa.net](http://www.amwa.net)) is the organization for the nation’s largest publicly owned drinking water utilities. Its members provide safe and clean drinking water to more than 130 million Americans.

For more information about the Palm Bay Utilities Department, please visit [www.pbud.org](http://www.pbud.org) or call (321) 952-3410.

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