What You Should Know About the New Alarm Ordinance:

- ❖ If the alarm user does not have a permit at the time of request for police response, they will be fined. In lieu of paying this fine, the alarm user will be given thirty (30) days to register their alarm system. If not paid within thirty (30) days, the alarm user will be placed on the Non-Response list until all fines and fees have been paid.
- ❖ The alarm permit fee is twenty dollars (\$20).
- ❖ Alarm permits are renewed annually on the anniversary of the issue date. Only those alarm users who have had a false alarm the previous year will receive an invoice to renew and pay twenty dollar (\$20) fee.
- ❖ The renewal fee must be paid within thirty (30) days of the date of the invoice or the alarm user will be fined for operating an alarm system without a permit and placed on the Non-Response list until all fines and fees have been paid.
- ❖ Permit/registration forms must be provided by the alarm company with the alarm company information already completed on the bottom portion. For those people who do not have a monitored alarm system, the permits are available in the lobbies of the Police Department and City Hall, at the Alarm Reduction Office at City Hall, and online to print.
- ❖ Alarm users will get two "free" false alarms each year. After that, fines ranging from \$50 to \$200 will be imposed.
- Police response to general intrusion alarms can be suspended when an alarm user reaches six (6) false alarms in a permit year or if they fail to pay fines or fees.
- One alarm fine (up to \$100) will be waived if the alarm user participates in the Online Alarm User Awareness Class found at www.pbfl/police/public. This class can be used once every two years.
- ❖ Anytime the information on the original permit is changed, the alarm user must notify the Alarm Reduction Office within thirty (30) days of the change.
- If you want to close your permit registration, you must submit a written request that is signed and dated.
- ❖ The alarm user is responsible for maintaining their alarm system in a method that will reduce or eliminate false alarms.
- ❖ The Alarm Company is responsible for informing the alarm user that the City of Palm Bay has an alarm ordinance and assisting the alarm user with filling out the registration form.