

What is a False Alarm?

An alarm is false within the meaning of this definition when, upon inspection by the Police Department, evidence indicates that no unauthorized entry, robbery or other such crime was committed or attempted in or on the premises which would have activated a properly functioning alarm system.

Do I have to obtain a permit for my alarm system?

If your alarm system will elicit a response from the Police Department, you must obtain a permit. The Alarm Ordinance states: No person shall use an alarm system without first obtaining a permit for such alarm system from the City. This includes monitored and non-monitored alarm systems. It does not include motor vehicle or boat alarms, fire alarms, domestic violence alarms or alarms designed to elicit a medical response. The alarm user is also responsible for providing their permit number to the alarm monitoring company to facilitate police response.

Why do I have to pay for an alarm permit?

1. Through the Alarm Ordinance, a system of fees and fines has been established to gain some measure of control over the ever-increasing amount of false alarms.
2. Helps cover the cost to all taxpayers for responding to false alarms.

Is there a fee for the alarm permit?

A twenty dollar (\$20) fee is required for the initial permit and for annual renewal if you had a false alarm the previous alarm year.

Do I have to renew every year?

Permits must be renewed annually, however, only those people who have had a false alarm the previous year must pay the twenty dollar (\$20) renewal fee.

How do I register my alarm system?

The alarm user is responsible for obtaining their alarm permit by either sending or bringing their completed, signed and dated Alarm Permit/Registration form along with a check or money order for twenty dollars (\$20) to:

City of Palm Bay
False Alarm Reduction Office
120 Malabar Road SE
Palm Bay, FL 32907

Permit/Registration forms can be found at the following locations:

- City Hall lobby
- Police Department lobby
- From your alarm company
- Online http://www.palmbayflorida.org/police/public/documents/alarm_permit_form.pdf
- Contacting our office at (321) 733-3024.

Can I appeal false activations?

Yes, by sending a written appeal within 10 days of the false alarm to the False Alarm Reduction Unit.

How do I cancel my alarm registration?

All cancellations must be done in writing and either mailed or brought to the False Alarm Reduction Office, 120 Malabar Rd. SE, Palm Bay, Florida, 32907. Notice of cancellation can also be faxed to the False Alarm Reduction Office at 321-726-2338 or emailed to: pbalarms@pbfl.org.