THINGS YOU CAN DO TO PREVENT FALSE ALARMS



Know your Pass code. This is the number you selected when your alarm system was installed to arm or disarm it (usually 4 digits.)



Know your Password. This is the secret word you gave your alarm company which identifies you as the owner of the alarm system.



Ensure guests, renters, workers, contractors or hired help are properly trained on the operation of your alarm system and have the proper pass code and password.



If you have pets, take special care to purchase an alarm system that is pet friendly. Keep all pets away from the area covered by motion detectors.



Keep balloons, decorations, curtains, signs, hanging plants out of the path of a motion detector.



Keep all sensors free of dust and spider webs.



Make sure all doors and windows are securely closed when you arm your alarm system. Sagging and loose fitting doors and windows may prevent a tight connection with the alarm contact.



Plan to schedule annual inspections with your licensed alarm company.



Review the procedure with your monitoring company that you expect them to follow when an alarm activates. Ensure that they are making two verification calls for general intrusion alarms as required by Florida State Law and local Ordinance.



Turn your cell phone on and keep it with you when you arm your alarm system. The alarm company can't contact you if you don't have your phone with you.

Remember: It is up to you, as the owner or operator to be proactive and manage your alarm system in such a manner that will reduce false alarms.